



love  
in the name  
of Christ

Lancaster  
County

## Homes of Hope Transitional Housing Program Policies & Expectations

### General Policies

- Family is a program participant. The agreement is not in the nature of a lease that would be subject to the provisions of the Pennsylvania Landlord-Tenant Act, the Mobile Home Park Rights Act, or any other Pennsylvania law governing landlord-tenant relationships.
- Housing provided is for the applicant and household members listed on the application only. No other family or friends may reside in the home. Guests must be approved by the Love INC Transitional Housing Coordinator.
- Non-prescribed, controlled substances, alcohol, or firearms are not permitted on the property.
- Pets are not permitted on the property.

### Participant Rights

As a participant, upon acceptance into the Program you have a right to expect:

- Staff and Volunteers to treat you and the members of your household with respect and dignity.
- Services that are non-discriminatory and non-abusive.
- Staff and Volunteers to actively listen to you.
- Staff and Volunteers to speak with you professionally and provide feedback in both positive and constructive ways.
- Your privacy and confidentiality to be maintained and protected in accordance with the Informed Consent & Confidentiality Agreement.
- Your religion of choice to be respected. Love INC is a Christian organization with Christian Volunteers that live out their faith through service; however, all will recognize your right to practice the religion of your choice.
- Safe living conditions
- Support from Staff and Volunteers
- Referrals to needed resources, if available, for service not available through Love INC.

### Participant Responsibilities

Upon acceptance into the Program, you are responsible for:

- Meeting with your Mentor & Budget Coach regularly
- Following the Program policies, rules and regulations.
- Paying your monthly program fee of \$250.
- Maintaining employment
- Actively working toward achieving your Program goals
- Treating Love INC Staff and Volunteers with respect
- Maintaining honest and open communication with everyone supporting you through the Program.